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Vetech View

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Share the Work

Have you created custom documents for client consent forms, new client welcome letters, release notes for surgeries, etc.? If you have, you are not alone. There are probably thousands of customized documents in use with the Advantage system. How about images? Do you use any diagrams or images such as a dental chart or skeletal diagram to document records?

Several users have inquired about creating a system to share these documents and VETECH would be happy to facilitate with this. We would like to put together a sample document CD, hopefully with hundreds of documents from practices and send this to all Advantage users. You can review these documents and decide if any are appropriate for your practice.

If you would like to participate and share documents with other Advantage users, please copy your documents to a CD, flash drive, or Zip drive and mail to us, or e-mail any documents to **documents@vet-software.com**. Please let us know the practice where the documents are coming from.

We hope to include all submitted documents on the master CD when the next Advantage version is released.

Process Credit Cards in the Field

VETECH partnered with X-charge credit card processing last year to integrate credit card processing into Advantage. This has been a very popular service among our users. In one step you can apply a payment to the Advantage software and also transmit credit card payment directly to your bank account.

Typically, payment data is transferred to X-charge via an Internet connection and you get a real time card approval. For mobile practices, X-charge offers an offline service to process credit cards in the field and then perform a batch transfer of all payments when you are back at the office with a connection to the Internet. This will allow you to accept a credit card payment in the field and print a receipt for the client with this payment included. Once you have an Internet connection, simply upload all payments.

X-charge offers their software free of charge, and there are no long term contracts or monthly minimum fees. The only expense is a credit card swiper that connects to a USB port on your computer. VETECH carries these for \$95. Contact our office for more information on credit card processing. We will put you in touch with X-charge to get an account started.

Customizing Sales Tax for Your Clinic

Advantage is installed in almost all 50 United States, all provinces of Canada, and several other countries. One area that differs widely from state to state and certainly in different countries is sales tax. Most practices we work with require a single sales tax. However, some practices require two separate tax rates, others build in tax to the sales price and don't

Thought for the month [I like pigs. Dogs look up to us. Cats look down on us. Pigs treat us as equals.](#)

[Sir Winston Churchill \(1874 - 1965\)](#)



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use Advantage to calculate taxes at all. Some users like it to say "Sales Tax" others "VAT", "GST" or simply "Tax".

Advantage lets you customize how taxes are calculated and displayed. First of all you can rename the sales tax description to anything you want up to nine characters long. Go to File/Setup Practice/Practice/Defaults menu and type in whatever description you want. This description will be on client invoices.

You can also decide whether or not you want to show the Tax column "T" on the invoice window. For most clinics, taxable items are setup in inventory and there should not be any options at invoice time as to whether or not an item is taxable. If this is the case, you can remove the tax column on the invoice. All taxes will still be properly calculated during invoice time. Taxes will also be displayed on the bottom of the invoice window and printed on the clients invoice. You just will not have the ability to manually change an items tax status at invoice time.

Go to File/Setup Practice/Practice/Invoicing menu to choose what tax columns you want displayed on the invoice screen.

Invoicing Defaults Appointments Miscellaneous Billing cycle Reminders AddIns X-Charge

Reminder list report
Reminders on receipt
Certificates certificate
Surgery or neuter

Invoice line item starting column
Date

Default provider
Default Payment Type (NONE)

Show Tax
 Tax1
 Tax2

Setup practice/invoicing menu to choose which, if any tax columns to display on invoice window

The woodpecker has got to go.



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