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# Vetech View

## Get the Most Out of Your System

Vetech Software Services, Inc. (800) 677-8832

### Version 25.250 Released

If you have not received your version 25.250 update it will be arriving soon. This update is automatically sent to all users that subscribe to our software maintenance plan. For users not on the plan, you have the option to purchase this new update. A detailed new feature list is included with the update, here are some of the highlights.

#### Inside:

- **New Version**
- **Tech Tips**
- **Humor**

- New purge inactive clients utility
- Time clock reports include both decimal and hour/minutes format
- New Server engine "SQL2005" included for new installations
- Easier Split Billing access for equine users
- Default phone number lookup includes home, work, cell numbers
- New appointment status "No Show" and new No Show report
- New Daily Notes feature on appointment schedule
- Ability to highlight and delete multiple lines in an invoice
- New hot-key (Ctrl+N) to access invoice line item notes
- New options on appointment report to include client address
- New Transaction by trainer report for equine users
- New default provider and species checking for inventory or treatment items
- Manual editing of inventory purchase history now allowed
- TimeTracker report option to calculate overtime for over 40 hour work week
- And many more new features, please read and make copies of the new feature list included with your update CD

### Now is time to plan for year end equipment spending!

It is common that we get many calls in December from practices looking to upgrade computers or add some new equipment and get it installed prior to the end of the year. We welcome these calls and any discussion of keeping your computer equipment updated. Feel free to contact any of our staff for these discussions. Because we tend to get very busy with installations and equipment sales in December, the sooner we can start any upgrade discussions the better. Call today!

### Advanced Patient Lookups

Hopefully you know that there are many types of patient lookups than just patient name or client name. It is very quick and easy to search for patients in Advantage by the patient species, breed, ID field, Rabies tag, status code, diagnosis, etc. You can also search using any combination of these variables. Such as all dogs with a diagnosis of "Arthritis" or all horses with a and ID field that starts with 99.

To access these advanced patient searches click the "Lookup" menu in the lower left part of the Select Patient window. The following menu will be displayed. For any of the variables you can use a search modifier such as "begins with", "equals", "greater than", "less than", etc. So you

*Thought for the month* [An intellectual snob is someone who can listen to the William Tell Overture and not think of The Lone Ranger.](#)

- [Dan Rather](#) (1931 -)



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We're on the Web!  
See us at:  
[www.vet-software.com](http://www.vet-software.com)

search for all breeds that begin with "G" and your results would include the Golden retrievers, German Shepherds, etc.

After you enter your search criteria you can click the Search icon and all matching patients will be displayed. This function is designed as a lookup tool with the standard output functions – mailing labels, postcards, email available as are with the standard selection menu. If you are interested in a custom report based on these searches, the bundled Report Builder/Query tool is a better option.

**Click the lookup tab on the patient Select window to view more advanced patient searches**

## THE POTATO (but kind of corny)

Well, Girl Potato and Boy Potato had eyes for each other, and finally they got married, and had a little sweet potato, which they called 'Yam.' Of course, they wanted the best for Yam.

When it was time, they told her about the facts of life. They warned her about going out and getting half-baked, so she wouldn't get accidentally mashed, and get a bad name for herself like 'Hot Potato,' and end up with a bunch of Tater Tots.

Yam said not to worry, no Spud would get her into the sack and make a rotten potato out of her! But on the other hand she wouldn't stay home and become a Couch Potato either. She would get plenty of exercise so as not to be skinny like her Shoestring cousins. When she went off to Europe, Mr. and Mrs. Potato told Yam to watch out for the hard-boiled guys from Ireland. And the greasy guys from France called the French Fries. And when she went out west, to watch out for the Indians so she wouldn't get scalloped. Yam said she would stay on the straight and narrow and wouldn't associate with those high class Yukon Golds, or the ones from the other side of the tracks who advertise their trade on all the trucks that say, 'Frito Lay.' Mr. and Mrs. Potato sent Yam to Idaho P.U. (that's Potato University) so that when she graduated she'd really be in the Chips.

But in spite of all they did for her, one-day Yam came home and announced she was going to marry Tom Brokaw.

Tom Brokaw!

Mr. and Mrs. Potato were very upset. They told Yam she couldn't possibly marry Tom Brokaw because he's just.....

## A COMMON TATER