

January 2008

Volume 18, Issue 1

Inside:

- **User Meeting**
- **Appt Scheduler**
- **Trade Shows**
- **Humor**

Vetech View

Get the Most Out of Your System



Vetech Software Services, Inc. (800) 677-8832

Are you registered for next month's users meeting?

VETECH has scheduled our next users meeting for Saturday February 16, 2008 at the Mandalay Bay hotel in Las Vegas. This is in conjunction with the Western Veterinary conference starting this same weekend. If you are already planning on attending the conference, please join us for the users meeting.

Users meetings are a great way to get updated training on your Advantage software. We will provide training on existing features and versions as well as give previews of upcoming versions. We will also have a "wish list" session to allow discussion and requests from users for future features of Advantage. The users meeting is also a great opportunity to meet other Advantage users from around the country and around the world. Cost for the meeting is \$195, which includes breakfast, lunch, and all meeting materials.

Call our office 800-677-8832 or email info@vet-software.com for more information.

Appointment Scheduler Tips and New Features

Version 25.250 introduced many new features to the appointment scheduler. Here is a quick summary, hopefully you have already implemented at least a few. Please share with all staff members that use the scheduler.

- A New appointment status "No Show" has been created. For a no show appointment, you can change the status to "No Show". The appointment status will be changed and a custom color flag will be set for this appointment. You can setup a color for the appointment flag in the Setup Practice/Appointment menu. The appointment status is also displayed on the appointment menu on the client window.
- A new section has been added to the appointment schedule window for "Daily Notes". This allows you to enter information for the day that is not associated with a particular provider, such as "Meeting today with drug rep" or "Software training session at 2:00".
- A new option has been added in Setup Practice/Appointments menu to

Thought for the month I can only please one person per day. TODAY is not your day. TOMORROW doesn't look good either.

-My Wife



150 N. Wiget Lane
Suite 211
Walnut Creek, CA
94598

PHONE:
(800) 677-8832
(925) 932-5044

FAX:
(925) 932-5597

E-MAIL:
info@vet-software.com

allow you to setup a default appointment reason. Previously the default appointment reason was just the first appointment reason ever setup and you were unable to change this.

- A new option has been added to the Setup Practice Appointments menu to remove an appointment from the appointment grid if an appointment gets cancelled. This will allow you to use this space for another appointment. The cancelled appointment will still show up in the appointment menu on the client window and also on the Cancelled/Missed appointments report.
- The appointment report now has options to print the client address and patient location (for equine patients).

A new report, Appointment No Shows has been added to the Appointment report menu. This report lists all appointments with a status of "No Show" for any date range.

Upcoming Trade Shows

VETECH will also be exhibiting at these upcoming conferences. On display will be our latest Advantage software versions along with tablet computers and some of our new hardware integration products like credit card processing and fingerprint scanners.

North American Veterinary Conference, January 19-23 - Orlando, FL
Booth # 2206

Western Veterinary Conference, February 17-21 - Las Vegas, NV
Booth # 1052

Please stop by and introduce yourself to the VETECH staff. It is great to have users in the booth, while others are shopping around. Keep in mind that a busy exhibit hall floor is not the correct place for software training and support.



We're on the Web!
See us at:
www.vet-software.com