



Vetech View

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New Version 25.300 installing on a computer near you!

By now most practices have installed the latest Advantage version 25.300 released last month. If you are currently running an older version please call our office ASAP to discuss options to get you upgraded. Here is a brief summary of new features included with version 25.300.

- Store default credit card for clients. All credit card information is encrypted. This default credit card is also integrated with X-charge for fast payment processing.
- View longer client notes with one click to expand notes section.
- Global Vet link for online certificates and coggins forms now exports patient pictures.
- A new Medical Record white board has been introduced with a single menu to view hospital activity.
- A new feature has been added to the edit invoice window to allow you to change all the line items on an invoice to a specific date, or provider, or patient. This will save a lot of time when updating estimates put in on previous date or just correcting data entry mistakes.
- A new staff message prompt has been added to the invoice close process. This can be used for staff training purposes or just general reminder messages to prompt staff with information when closing an invoice.
- All provider reports allow you to select any number of providers. Previously you could only select one provider or all providers
- The item range filter which is a popular function to globally raise prices or dispensing fees can now be run on a per category basis rather than a per item basis. So it is very fast to do a price increase for all “surgeries” or “vaccinations”, even if their item codes are not in sequence.

Inside:

Advantage
Upgrade

Backup Part 2

Happy
Easter!



Quote of the month: I know God will not give me anything I can't handle. I just wish that He didn't trust me so much.

Mother Teresa (1910 - 1997)



Backup 102

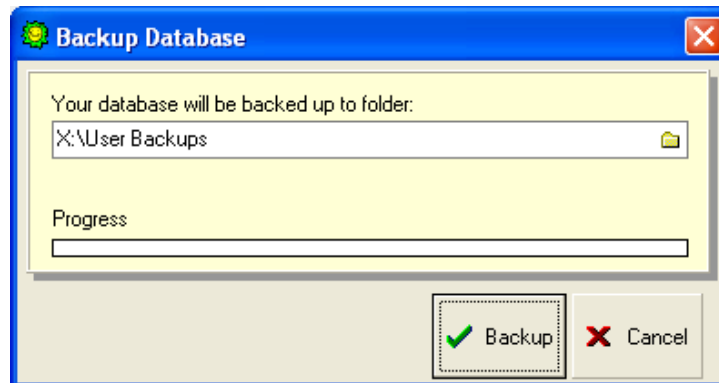
In the January Vetch View newsletter we discussed the importance of database backups. This month we would like to describe the backup process in detail, and give users a couple different options for testing the integrity of an Advantage backup.

The backup process in Advantage is a complete and simple solution for backing up your important data. The backup process only backs up your Advantage for Veterinary data. This includes; patient, client, transaction, inventory and medical record data. Everything that can be entered through Advantage will be backed up. This will NOT backup other data on your computer such as email, documents and spreadsheets, Quickbooks, etc.

Performing a Backup:

There is only one file that you need to be concerned about backing up in the Advantage system, your practice data file. All other files associated with the Advantage system can be replaced by re-installing the program. Your practice data file is unique to your practice and typically has a name that you can easily identify such as the practice name.

The Advantage system makes it easy to backup your data to another drive on your computer or across a network. To open the backup window in the Advantage system, close any open windows, and from the home page window select File/Backup Database. The Backup Database window will be displayed. The backup database is screen is where the user selects the appropriate backup location for the backup file. This can be a flash drive, removable hard drive, or a mapped network drive.



Verifying/Restoring a backup

On a regular basis you should make sure that there is valid data on your backup device. The easiest way to do this is to open up Windows Explorer or My computer, and simply navigate to the backup path. Check the date and size of the backup files. The backup file will have the name of your practice file and an extension of .ZIP. Make sure the file has a recent date. You can open the backup file by double-clicking on it. This should display the contents of the backup which should just contain a single file, your database.

Another way to verify backup file integrity is to occasionally restore the database backup to another computer other than your server which is running the Microsoft SQL server database engine. Vetech also offers one backup license for our users to install the software onto a home computer for testing backup file integrity.

Verifying that backups are valid is just as important as actually making the backup. If you are not sure how to navigate to the backup path, please contact our office, we are happy to walk you through the process.

We're on the Web!

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