



# Vetech View

August 2009

(800) 677-8832

Volume 19, Issue 8



## Inside:

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## TAKE CLIENT COMMUNICATION TO THE NEXT LEVEL!

Announcing Lifelearn's NEW 2009 version of its popular client handouts – **ClientEd Online!**

ClientEd *Online* is a new web-based service for practices to provide *current, professional and customized* client education to pet owners. ClientEd *Online* now boasts 1,100 client education articles and makes it even easier for you to store, customize and distribute client education!

ClientEd *Online* comes with enhanced features to:

- **Keep You Current** – No more waiting for new releases. Updated and new articles will be added regularly throughout the year. And with state of the art search and browse features the article is found quickly and easily. In addition to the Small Animal Series, Feline and Equine client education series are available!
- **Manage Your Articles** – Personalize the articles with your clinic logo and contact information. Edit the current articles, add/create your own articles and save to your practice's library. And assign who in your practice can use and/or edit the articles.
- **Communicate with Your Clients** – Show, print or email your clients the article. The choice is yours. In addition, ClientEd *Online* includes a version of the handouts for posting on your own website and an integrated version for VETECH practice management software.

**Until August 31<sup>st</sup>, 2009**

**Save over 20% off the first year's subscription!**

**Have a previous Lifelearn CD-ROM version? – Upgrade & Save up to 60%**

**CALL (800) 677-8832 for VETECH special pricing!**

**Promotion Code - VTG9F449C6**

Free Trial – Try ClientEd *Online* for 10 days-FREE!

Go to [www.LifelearnClientEd.com](http://www.LifelearnClientEd.com) to register.

*Quote of the month:* If you want to see what children can do, you must stop giving them things.  
- Norman Douglas



## Invoice keyboard Shortcuts

For keyboard fans only! Here is a list of keyboard shortcuts available from the invoice window. For more keyboard shortcuts, call our office or stay tuned for future newsletters.

**Ctrl+C:** Close Invoice

**Ctrl+H:** Hold Invoice

**Ctrl+E:** Hold Estimate

**Ctrl+P:** Print Invoice

**Ctrl+N:** From line item edit, opens line item notes window

**Alt+Down arrow:** From line item Patient, Provider, Entered by column displays appropriate list

**Space Bar:** From Patient list selects/de-selects a patient

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## Stop the Paper

Would you like to receive your monthly newsletter electronically? Just let us know and we will get this started immediately. Also we can send you your monthly statement of account via email as well. Call or email [info@vet-software.com](mailto:info@vet-software.com) with the email address you would like to receive it and we will start this next month for you.

### **GREAT TRUTHS THAT LITTLE CHILDREN HAVE LEARNED:**

- 1) No matter how hard you try, you can't baptize cats.
- 2) When your mom is mad at your dad, don't let her brush your hair.
- 3) If your sister hits you, don't hit her back. They always catch the second person.
- 4) Never ask your 3-year old brother to hold a tomato.
- 5) You can't trust dogs to watch your food.
- 6) Don't sneeze when someone is cutting your hair.
- 7) Never hold a dust-buster and a cat at the same time.
- 8) You can't hide a piece of broccoli in a glass of milk.
- 9) Don't wear polka-dot underwear under white shorts.
- 10) The best place to be when you're sad is Grandpa's lap.

*We're on the Web!*

*See us at:*

**www.vet-software.com**